

MEDIA RELEASE

High praise for great service and community spirit

It does not matter how old or young you are, change is always challenging especially when you have to move from the place you have always called home.

And what makes or breaks the move into a new home is the people who make up the community you move into.

For one of Bribie Island Village's newest residents, it has been the staff and other residents that have made her move smooth sailing. And she feels so strongly about what a great community it is, she put fingers to keyboard to write a letter expressing how happy she is.

Joan said that after six months she just wanted to share her thoughts and feelings with the staff to let them know how much she loves living at Bribie Island Village.

"I love my room: it is home. I love the garden in the front and my little verandah where I have my coffee most mornings ... and sometimes a drink in the afternoon. The atmosphere is wonderful and I could not ask for better neighbours," she wrote.

Joan's letter talked about the friendliness of the residents who have helped her settle in by making her feel so welcome.

"Susie is giving me great hints for my computer use; Lynn is sorting out my genealogy and when these two throw up their arms, Ross comes in and sorts it all out," she wrote.

But Joan's highest praise was saved for the Village's Retirement Living Coordinator Karen Tibbets and her staff.

"I am very happy and content, and for this I thank you as it was all your doing. My last comments are for three special members of your staff. Justine, Dawn and Christine... they go way beyond the call of duty. They are kind and caring, and always ready to help. We are all blessed to have them with us," she wrote.

Kim Teudt, General Manager Retirement Living, said receiving Joan's letter means a lot to the Bribie Island Village team.

"Receiving compliments like Joan's is a real 'shot in the arm' to our staff. They really take pride in providing the best they can give to our residents, ensuring our villages are places people want to call home," she said.

ENDS

MEDIA RELEASE

For further information, please contact:

Annette Densham
Media and Communications Coordinator
Ph: (07) 3363 1747

Desley Millwood
General Manager Communications and Marketing
Ph: (07) 3327 1692 or 0419 486 943

About Churches of Christ Care

Established in 1930, today Churches of Christ Care is one of the largest, most diverse not-for-profit organisations in Australia.

Churches of Christ Care, a division of Churches of Christ in Queensland and working with Churches of Christ Vic/Tas, provides a range of care services to vulnerable persons at different stages of their life journey.

Churches of Christ Care is active in the areas of early childhood services, child protection, community and affordable housing, retirement living, community aged care, and residential aged care. We operate more than 144 services throughout Queensland and Melbourne, Victoria with the support of more than 3,100 staff and over 750 volunteers.

Services provided by Churches of Christ Care are funded by a mix of government subsidies, grants, fees and charges for our services such as early childhood services and residential aged care, and through fundraising activities.

Our services are offered to all those in need regardless of religious background. Churches of Christ Care is built on a foundation of Christian values, commitment to quality care, and trust and respect for clients and the community.